



Saturday 2 November 2024

8.30am - 9.15am	Room: TBC Welcome to Country & Congress Opening
	Keynote Speaker: Tim Jarvis,
9.15am - 9.30am	Practice Managers to make their way to the Riverbank rooms 6-8 for the start of the conference.
Room:	Riverbank 6-8
9.30am - 10.45am	Session 1: PM
9.30am - 9.40am	Sponsored talk: Eye Vantage <i>Vinh Tran, Eye Vantage</i>
9.40am - 10.45am	Keynote Speaker: <i>Lisa O'Neill</i>
10.45am - 11.15am	Morning Tea
11.15am - 12.45pm	Session 2: PM
11:15am - 11:25am	Sponsored talk: How to manage confronting situations <i>Anna-Maria Gibb, Avant</i>
11.25am - 12.15pm	Positive Duty: What is positive duty in healthcare & what strategies can the management team implement <i>Angela Mason-Lynch, Avant</i>
12.15pm - 12.45pm	Q&A
12.45pm - 2.00pm	Lunch
2.00pm - 3.30pm	Session 3: PM
2:00pm - 2:10pm	Sponsored talk: Tools for Effective Digital Data Management – Making the most of connected digital workflows in a real-world setting. <i>Rebecca Pott, Zeiss</i>
2:10pm - 2:40pm	Focus on a Fellow <i>Alex Hunyor, Retinal Specialist</i>
2:40pm - 3:30pm	Vision Beyond the Lens: Navigating Psychosocial Hazards in Ophthalmology Practices <i>George Soritis, HIES</i>
3.30pm - 4.00pm	Afternoon Tea
4.00pm - 5.30pm	Session 4: PM
4.00pm - 4.30pm	Greener ophthalmology is cheaper: save money and the planet <i>Jesse Gale, Ophthalmologist, Chair of RANZCO sustainability committee</i>
4.30pm - 5.30pm	Presentation title TBC <i>Tim Wong, Psychologist</i>
5.30pm	Day 1 close



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Sunday 3 November 2024

Room:	Riverbank 6-8	
8.30am - 10.30am	Session 5: PM	
8.30am - 8.40am	Sponsored talk: e-Scripts and Digital Health <i>Shaun Jackson & Stuart Budd, Inservio</i>	
8.40am - 9.30am	Keynote Speaker: If you want people to listen, you've got to make it interesting <i>Tsu Shan Chambers, Optometrist/Actor/Writer/Producer</i>	
9.30am - 10.15am	Three big risks for Ophthalmology <i>Angela Mason-Lynch, Avant</i>	
10.15am - 10.30am	Q&A	
10.30am - 11.00am	Morning Tea	
11.00am - 12.30pm	Session 6: PM	RANZCO Professional Development Session
11:00am - 11:05am	Sponsored talk: BOP Plus <i>Boyd Martin, BOP Plus</i>	
11.05am - 12.30pm	Frontline leadership in healthcare <i>Alan Stevenson, Epigroup</i>	
12.30pm - 2.00pm	Lunch	
2.00pm - 3.30pm	Session 7: PM	
2.00pm - 2.05pm	Sponsored talk: The benefit of online staff training – real clinic feedback <i>Stephanie Goodwin & Kelly Chard, Eye Learning</i>	
2.05pm - 3.00pm	Positive Workplace Culture – Becoming an employer of choice <i>Danny Haydon, Brentnalls SA</i>	
3.00pm - 3.10pm	ANZEF <i>Fiona Devine, RANZCO</i>	
3.10pm - 3.30pm	ASO Practice Growth Calculator <i>Donna Glenn, ASO</i>	
3.30pm - 4.00pm	Afternoon Tea	
4.00pm - 5.30pm	Session 8: PM	RANZCO Professional Development Session
4.00pm - 4.45pm	Medicare Compliance- How to Keep your Doctors Safe <i>Loryn Einstein, Medical Billing Experts</i>	
4.45pm - 5.00pm	Department of Health	
5.00pm - 5.20pm	Panel Discussion	
5.20pm	Day 2 close	
6.30pm	Practice Managers' Dinner Strathmore Hotel	



RANZCO 2024
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1-4 NOVEMBER

RANZCO | 
 Practice Manager Associate



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Monday 4 November 2024

Room:	Riverbank 6-8	
8.30am - 10.00am	Session 9: PM	
8.30am - 8.40am	Sponsored talk: Embracing the Future: Presenting and Incentivizing Technological Change to Your Team <i>Paul Athanasiov, Surgical Order</i>	
8.40am - 9.20am	Leveraging Social Media for Ophthalmologists: Best Practices and AHPRA Compliance <i>Tina Hay, CEO & Founder, Puzzle Media</i>	
9.20am - 10.00am	Succession Planning Scott Bell	
10.00am - 10.30am	Morning Tea	
10.30am - 12.00pm	Session 10: PM	RANZCO Professional Development Session
10.30am - 10.40am	Sponsored talk: Utilising AI in healthcare to enhance practice workflow efficiency <i>Jamie Chew, Iscribe</i>	
10.40am - 11.15am	Cyber Security/ Future of AI <i>Matthew Cameron, Vibe IT</i>	
11.15am - 12.00pm	LGBTIQA+ Awareness and Understanding overview <i>Catalyst Foundation</i>	
12.00pm - 1.30pm	Lunch	
1.30pm - 3.00pm	Session 11: PM	
1.30pm - 1.40pm	Sponsored talk: To be confirmed	
1.40pm - 2.25pm	The Principles of Healthcare Practice Management for your practice <i>Colleen Sullivan</i>	
2.25pm - 3.00pm	Financial Governance in your organisation, background and regulations <i>Maira McInerney, Monash University</i>	
3.00pm - 3.30pm	Afternoon Tea	
3.30pm - 4.30pm	Session 12: PM	RANZCO Professional Development Session
3.30pm - 4.15pm	An introduction to the Financial statements <i>Maira McInerney, Monash University</i>	
4.15pm - 4.30pm	Day 3 Feedback, planning for 2025	